



The project has been funded by the European Commission. The Education, Audiovisual and Culture Executive program (EACEA), TEMPUS IV. The content of this presentation reflects the opinion of the author.

Module 6. Social Engineering Penetration testing course



Social engineering

- The "hacking" of people.
- Obtaining, collecting, and using unauthorized information garnered via technical and non-technical means while interacting with others.
- Involves persuasion, lies, manipulation, and many other crafty methods while relying on a person's natural sense to be helpful and their lack of understanding that the information being released is sensitive and/or confidential
- Use psychology methods in malicious way





Types of Attacks

- Phishing
- Impersonation on help desk calls
- Physical access (such as tailgating)
- Shoulder surfing
- Dumpster diving
- Stealing important documents
- Trojans



Phishing

Kine Constant Co	(日本) (日本) (日本)
facebook	
Sign Up Facebook helps you connect and share with the people in your life.	
Fake Facebook URL: www.facelook.cixx6.com	
You must log in to see this page.	.+
Email address: Password: Keep me logged in Log IN or Sign up for Facebook	
Fargotten your passwend? English (US) Espenial Portugués (Brasil) Françeis (France) Omitsch Italiane, hur 定位 中文(定体) 异 者曰 ~	



Example of phishing scenario for penetration testing

Creating fake "password change" page on our Webserver

Discovered

Web portal

Sending fake email to users from ITpersonnel

Collecting real user passwords



Impersonation on phone calls

- Impersonation on help desk calls
- Usually someone with authority





Example

- Penetration tester intercepts communication between administrator's computer and border router.
- When administrator tries to login to router he will get message that certificate is not valid. In normal situation he will stop.
- To enforce human error penetration tester could call to administrator pretending to be a top manager and ask him to solve the problem with internet.



Physical access

- Tailgating\Piggy backing
- Ultimately obtains unauthorized building access





Shoulder surfing

- Someone can watch the keys you press when entering your password
- Hidden cameras\binoculars may be used

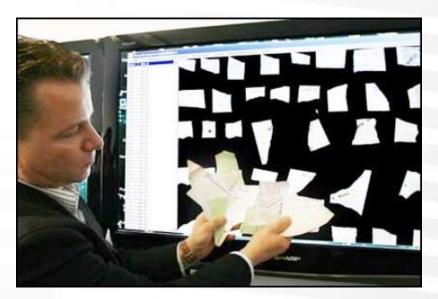




Dumpster diving

Looking through the trash for sensitive information







Stealing important documents

 Can take copy of documents on someone's desk





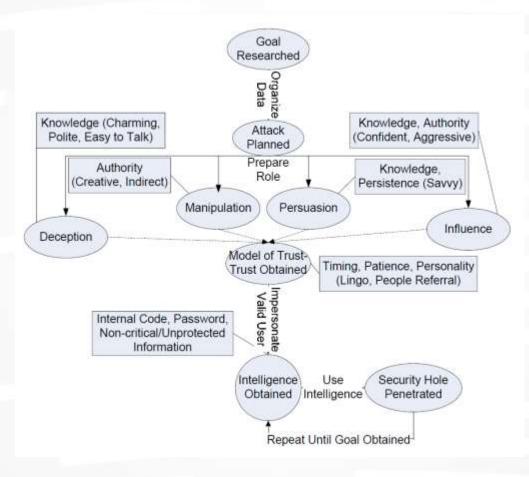
Trojans

- Appears to be useful and legitimate software before running
- Performs malicious actions in the background
- Does not require interaction after being run





Social engineering attack model





SET – social engineering toolkit





SET

The Social Engineer Toolkit incorporates many useful social-engineering attacks all in one interface. The main purpose of SET is to automate and improve on many of the socialengineering attacks out there. It can automatically generate exploit-hiding web pages or email messages, and can use Metasploit payloads to, for example, connect back with a shell once the page is opened

